

## Company Profile of Twinstorm Solutions

Twinstorm is a young and vibrant IT solutions provider. Our goal is to provide our customers with the best service and outstanding quality. Our core services are office network IT support and the design and maintenance of online systems.

Twinstorm Solutions was initiated a few years ago by Andre van der Schyff, Johan Radford and Vishaal Channa.

We became aware of the need for IT services – both infrastructural and developmental - within small to medium sized companies.

### Our services include the following:

- Installation of wired and wireless networks as well as the maintenance thereof; many businesses are turning to wireless technology, making it easier to adapt to change in the physical office environment. We can convert your existing network to wireless, install a new wireless network, or simply provide a wireless access point running on top of your current infrastructure.
- Network and computer support to SMB clients;
- Supplying our clients with hardware as well as software – we are registered with all major suppliers in the country thus enabling us to provide IT products at competitive prices;
- Website design and development;
- Systems design - Our experience includes development using the more simple LAMP (Linux, Apache, MySQL, PHP) architecture, as well more complex systems using J2EE (Java 2 Enterprise Edition).

### Location

We currently operate from Randburg. Our client base consists of a multitude of companies throughout the whole of Gauteng, from health care businesses to record companies.

## Cost of services

Regardless of where your office is located in the Gauteng area we charge a mandatory R100.00 call-out fee to cover fuel and travelling time. All these prices exclude VAT.

Twinstorm Solutions is VAT registered.

### Network and desktop support

- R250.00 per hour – We work on the following policy: **No fix – No pay**. So please feel free to contact us with any problems on your network. We can eliminate those irritating issues.

### Network Cable Installations

- R350.00 per point for CAT5e installations
- R400.00 per point for CAT6 installations

### Secure Wireless Installations

- R400.00 per Router/Access Point configuration setup with DHCP(obtaining IP addresses automatically), firewall and wi-fi security
- We also sell ADSL wi-fi routers and access points

### Website and Systems Design

- Due to the individuality of each business we can't provide pricing on any development. Please contact us via e-mail should your company need any development done. We'll spec the system and gladly provide you with a quote that makes business sense.

### Hardware and Software Sales

- We specialize in a wide range of products – feel free to visit our website [www.twinstorm.co.za](http://www.twinstorm.co.za) for more info.
- Individual quote requests can be sent to [support@twinstorm.co.za](mailto:support@twinstorm.co.za) . We will ensure that you'll get the best pricing possible.

## **Contact Details**

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